LAUGHOLOGY

Can you identify volatile, uncertain, complex, or ambiguous states in your project or plan for next year. Each state has its own causes, effects and possible resolution. Aim to work through one at a time on the next sheet.

Take action, probe changes	Wider, different perspective	Focus, flexible creative	Decision making innovation
VISION	**UNDERSTANDING**	**CLARITY**	**AGILITY**
V	**U**	**C**	**A**
VOLATILITY	**UNCERTAINTY**	**COMPLEXITY**	**AMBIGUITY**
Fast change without a clear predicate trend or pattern	Frequently disruptive changes, unpredictability, unknown outcomes	Multifaceted effects interdependent causes	Misrepresentation, little clarity about what is 'real' and 'true'